



Ref: GHRSTU/HR/2025/568

Date: 21/07/2025

OFFICE ORDER

Appointment of Lokpal / Ombudsperson

In pursuance of the provisions of the **University Grants Commission (Redressal of Grievances of Students) Regulations, 2023**, and with the approval of the Competent Authority, **G H Raisonni Skill Tech University, Nagpur**, the following appointment is hereby made:

To,
Hon'ble Prof. (Dr.) Nityanand Pande

Dear Sir,

We are pleased to appoint you as the **Lokpal / Ombudsperson** of **G H Raisonni Skill Tech University, Nagpur**, with effect from **21st July 2025**, on the following terms and conditions:

Terms of Appointment

1. **Effective Date:** The appointment shall be effective from **21st July 2025**.
2. **Tenure:** The tenure of the Lokpal/Ombudsperson shall be **Three (03) Years** from the date of assuming office or until attaining the prescribed age limit under the applicable UGC Regulations, whichever is earlier, unless terminated earlier in accordance with the applicable regulations.
3. **Role and Responsibilities:** The Lokpal/Ombudsperson shall function independently and impartially for the redressal of student grievances in accordance with the provisions of the **UGC (Redressal of Grievances of Students) Regulations, 2023** and the University's Grievance Redressal Policy.
4. The Lokpal/Ombudsperson shall hear appeals against the decisions of the **Student Grievance Redressal Committee (SGRC)** after the student has exhausted the remedies available before the Committee.
5. The Lokpal/Ombudsperson shall ensure observance of the principles of natural justice while disposing of appeals and shall make appropriate recommendations to the University for Necessary Action.
6. The University shall provide all necessary administrative assistance, records, documents, and secretarial support required for the effective discharge of the duties of the Lokpal/Ombudsperson.
7. The sitting fee, honorarium, travelling allowance, and other admissible expenses shall be paid as approved by the Competent Authority/Board of Management from time to time.
8. The Lokpal/Ombudsperson shall maintain strict confidentiality regarding all proceedings, records, and information handled during the tenure of the appointment.

G H Raisonni Skill Tech University, Nagpur

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9. The Lokpal/Ombudsperson shall submit an **Annual Report** detailing the grievances received, disposed of, and pending, to the Hon'ble Vice-Chancellor for placing before the appropriate statutory authority.
10. This appointment shall be governed by the provisions of the **University Grants Commission (Redressal of Grievances of Students) Regulations, 2023**, and other applicable laws, rules, and regulations as amended from time to time.

This Office Order shall come into force with immediate effect.

We look forward to your valuable guidance and contribution towards ensuring a fair, transparent, and effective grievance redressal mechanism for the students of the University.

With warm regards,


Authorised Signatory

Cc: Office of Vice-Chancellor, GHRSTU, Nagpur
Cc: Director - HR/ Accounts Dept.